



Healthcare Check-in Solution

Using Olivia Greet’s virtual receptionist solution, healthcare clinics are able to enhance customer service while lowering operating costs and driving revenue.

**OVERVIEW** Being able to operate your healthcare clinic with less, more focused staff allows a practice to focus on the activities that are most important to their business. The Olivia Greet solution – which fits seamlessly into the day-to-day operations of a clinic – will drive lower operating costs and incremental revenue. Healthcare professionals can choose which features make the most sense for their business and the Olivia Greet team will take care of the rest. You can choose to take advantage of all the features and associated benefits or pick and choose the features that are right for your organization at the current time.

**FEATURES**



The Olivia Greet system will perform all the following and more:

- Greets the patient in the lobby or at the front door
- Verifies the appointment and checks the patient into the system
- Alerts the technician that the patient has arrived
- Unlocks the door to allow the patient to enter the clinic
- Prints required informational documents and forms
- Provides digital signage

**CASE STUDY** Healthcare clinics use the Olivia Greet solutions to expedite the check in process of their patients while reducing cost and driving incremental revenue. With the high cost and difficulty of staffing during off peak hours, an Olivia Greet solution makes perfect sense for Radiology clinics and other specialty clinics that operate outside of 9-5 and derive revenue from high cost services. With the automatic door unlocking and insurance verification solution in place, only the required staff needs to be present to operate the clinic which increases efficiency and streamlines the patient check in process.

**CONTACT**

**About Olivia Greet:** Olivia Greet is the world’s first avatar-based virtual greeting and assistant system. The complete Olivia Greet system is managed via a secure, web-based portal and consists of a touch screen panel, customizable features, telephone answering services and access control and is used in a wide variety of industries. For more information, please visit our website: [www.oliviagreets.com](http://www.oliviagreets.com).

**About Reseller:**