

Olivia Greets Offers High-Tech, Low-Cost Virtual Receptionist Solution

FOR IMMEDIATE RELEASE

Chicago, IL-- May 18, 2009

Olivia Greets, a live, 24-hour, avatar-based virtual receptionist solution allows companies to manage and customize how guests are greeted anytime they enter the lobby. Olivia Greets' virtual receptionist technology is being used across a variety of industries looking for a high-tech, yet cost effective competitive edge.

The average system pays for itself in four and a half months and consists of the Olivia Greets touch screen panel and customizable avatar, as well as Telephone Answering Services which enables the system to complement or completely replace the receptionist position.

The avatar welcomes the guest to the office and asks them who they are here to see – Just as a receptionist would do. After Olivia Greets gathers the relevant information from the visitor, a live call center agent would contact the host to let them know their guest had arrived. Olivia Greets offers the potential new client an intriguing first impression with a screen that welcomes them to the office with a personalized message and instructs them to touch the screen to be greeted.

Challenged with staffing a high turnover receptionist position, requiring frequent re-training, Sysix Technologies introduced an Olivia Greets virtual receptionist system. As a result, Sysix has enhanced their corporate image as a full service technology partner and has seen 73% monthly savings over the FTE equivalent cost for their receptionist position.

John Sheaffer, CEO for Sysix says, “The Olivia Greets system has paid for itself already and gives us the edge we were looking for in a competitive technology reseller marketplace. We want to be known for representing the most cutting edge technology and the Olivia Greets system exemplifies what we are.”

The Olivia Greets solution provides customizable and functional solutions for businesses of any size. The avatar can address FAQ's and make key information instantly available. Digital signage can act as advertising, or as a way to deliver messages to clients and employees. Access control features unlock doors, eliminating the need for keys and key cards. A digital video record of guests provides additional security.

For additional information on Olivia Greets, visit www.oliviagreets.com or contact:

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